

Fulfillment Policy for TSTDC Website

Effective Date: February 14, 2025

Thank you for supporting TSTDC. This Fulfillment Policy outlines the process for fulfilling transactions made through our website. Please review this policy carefully to understand how your payments, donations, or event registrations will be processed.

1. Invoice Processing

- All invoices paid on the TSTDC website will be processed immediately.
- However, processing times may be affected during peak periods. If there is a delay, we will notify you via email.

2. Returns and Exchanges

- Due to the nature of the Booster club only invoicing for membership dues or travel reimbursement (not goods or services), **we do not accept returns or exchanges or provide refunds.**

3. Cancellations

- Event registrations can be canceled under certain conditions:
 - For event cancellations, registered individuals will be notified by email as soon as possible.

4. Payment Processing

- All payments on the website are processed securely through Wix.
- We accept credit card payments online
- Charges for your invoice will be processed at the time the invoice is issued, and a confirmation will be sent to your email.

5. Donations

- Donations made through our website are processed as charitable contributions to TSTDC. No physical goods are exchanged for donations, and all donations are non-refundable.
- If you wish to receive a tax receipt for your donation, please contact us at TSTDCtreasurers@gmail.com

6. Payment Issues

- If you experience an issue with your payment, please contact us immediately at TSTDCmail@gmail.com. We will make every effort to resolve the issue in a timely manner.

7. Changes to the Fulfillment Policy

TSTDC reserves the right to update or modify this Fulfillment Policy at any time. Any changes will be posted on this page, and the revised date will be reflected at the top of the page. By continuing to use our website, you accept any changes made to this policy.

8. Contact Information

If you have any questions or concerns regarding our fulfillment policy or your order, please contact us at:

TSTDCmail@gmail.com

or

PO Box 93452

Phoenix, AZ 85048